



# DR JENNA WA SKIN SURGERY

## Privacy Policy for Dr Jenna Wa Skin Surgery

Effective Date: 1 January 2025

Welcome to the website of Dr Jenna Wa Skin Surgery ("we," "us," or "our"). These Terms and Conditions govern your access to and use of our website (the "Site") and services provided by our minor skin surgery clinic located in the UK. By using our Site, you agree to comply with these Terms and Conditions. Please read them carefully.

### **1. General Information**

Dr Jenna Wa Skin Surgery provides minor skin surgery and related services. The information on our Site is for general informational purposes only and should not be considered medical advice. Always consult directly with a qualified healthcare provider for specific advice, diagnoses, or treatment related to your individual medical condition.

### **2. Acceptance of Terms**

By accessing or using the Site, you agree to be bound by these Terms and Conditions and all applicable laws and regulations. If you do not agree with any part of these Terms, you must not use the Site.

### **3. Medical Disclaimer**

The content provided on the Site is for informational purposes only and does not constitute professional medical advice, diagnosis, or treatment. The Site is not a substitute for consultation with a licensed healthcare provider. You should not rely on the information provided on the Site to make medical decisions. If you have any health concerns or medical issues, please consult a doctor directly.

## **4. Appointment Booking and Services**

### 4.1. Online Booking

The Site may allow users to book consultations and procedures online. By booking an appointment through our Site, you agree to provide accurate and complete information. Any appointment is subject to confirmation, and we reserve the right to reschedule or cancel appointments if necessary. If we need to make changes, we will notify you as soon as possible.

### 4.2. Eligibility

You must be 18 years or older to use our services or book an appointment. We do not treat patients under the age of 18 years old in this clinic.

### 4.3. Cancellations and Refunds

If you need to cancel or reschedule your appointment, please inform us at least 48 hours in advance. Failure to do so may result in a cancellation fee. Refunds for services will only be offered in accordance with our clinic's refund policy.

## **5. Use of the Site**

You agree to use the Site for lawful purposes only and in compliance with these Terms and Conditions. You agree not to:

- Use the Site in any way that violates any applicable local, national, or international law.
- Use the Site for fraudulent purposes or in connection with any criminal activity.
- Upload or transmit any viruses, malware, or harmful code.
- Attempt to gain unauthorised access to any portion of the Site, servers, or networks connected to the Site.

## **6. Intellectual Property**

All content on the Site, including but not limited to text, images, logos, designs, and trademarks, is the property of Dr. Jenna Wa Skin Surgery or its licensors and is protected by copyright and intellectual property laws. You may not reproduce, distribute, modify, or otherwise use the content for commercial purposes without prior written consent.

## **7. Links to Third-Party Websites**

Our Site may contain links to external websites operated by third parties. These links are provided for your convenience, but we do not endorse or take responsibility for the content or privacy practices of third-party websites. You should review the terms and privacy policies of any third-party sites you visit.

## **8. Limitation of Liability**

To the fullest extent permitted by law, Dr Jenna Wa Skin Surgery will not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or related to your use of the Site or services. This includes, but is not limited to, damages for loss of data, income, or profits, or any claims related to errors or omissions in the Site content.

## **9. Indemnity**

You agree to indemnify, defend, and hold harmless Dr. Jenna Wa Skin Surgery, its employees, affiliates, and agents, from and against any claims, liabilities, damages, losses, and expenses, including legal fees, arising out of or in connection with your use of the Site or violation of these Terms and Conditions.

## **10. Privacy Policy**

Your use of our Site is also governed by our Privacy Policy, which describes how we collect, use, and protect your personal data. By using the Site, you consent to our collection and use of your information as outlined in the Privacy Policy.

## **11. Changes to Terms and Conditions**

We may update or modify these Terms and Conditions at any time to reflect changes in our practices or for legal reasons. Any changes will be posted on this page with the updated effective date. It is your responsibility to review the Terms periodically for any updates. Continued use of the Site after changes are posted constitutes acceptance of the revised Terms.

## **12. Governing Law**

These Terms and Conditions are governed by the laws of the United Kingdom. Any disputes arising out of or relating to these Terms and Conditions or your use of the Site will be subject to the exclusive jurisdiction of the courts in the UK.

### **13. Severability**

If any provision of these Terms is found to be unlawful, void, or unenforceable, that provision will be deemed severable from these Terms and will not affect the validity and enforceability of the remaining provisions.

### **14. Contact Us**

If you have any questions or concerns about these Terms and Conditions, please contact us at:

- Email: [info@drjennawaskinsurgery.com](mailto:info@drjennawaskinsurgery.com).

- Postal address: Tsim Medical Group Limited (T/A Dr Jenna Wa Skin Surgery), 438 Streatham High Road, London, SW16 3PX.

By using the Site, you acknowledge that you have read, understood, and agree to these Terms and Conditions. If you do not agree, please discontinue use of the Site immediately.